

## Assistant Field Service Technician

### Overview

Detectronic is an established manufacturing and service business satisfying the needs of UK Water Utility Companies. We specialise in real-time Wastewater Network Monitoring and we are a manufacturer of Level and Flow monitoring instrumentation. We install, maintain and operate on our Clients' behalf, throughout the UK and overseas.

We are looking for three new assistant field service technicians to help us expand our team through the UK.

### **The Job**

You will work as part of a 2-man team carrying-out installation, calibration and maintenance of Detectronic's Multi-Sensor Wastewater Flow and Level monitors predominately in the North West but also throughout the United Kingdom.

### **Expectations**

Successful applicants will:

- Have proven field service experience, this is advantageous, but, is not compulsory, as you will be subject to a full training package
- Have held a full, clean, UK driving licence for a minimum of 2 years (this is due to the size of vehicles you will be driving, experience is necessary)
- Minimum grade of C at GCSE level in English and Maths.
- Literate, numerate, naturally tidy, organised, have a good work-ethic and have meticulous attention to detail
- IT-literate and familiar with Microsoft Office, particularly Word/Outlook/Excel
- Be required to work away from home for up to 3 to 4 nights a week. (Work will be mainly based in the North West but working away from home for the duration noted may be required, when working in other areas)
- Be physically fit – you may be required to provide a fit to work doctors note. (you *will* be required to enter confined spaces)
- Be practical, enthusiastic and willing to learn.
- Be able to work flexible shift times and to adapt to changing work schedules.

### **Regular Duties will include but not limited to:**

- Providing operational support to the Field Service Delivery Manager and Team Leader/s.
- Installation and maintenance of flow / level monitors within confined spaces.
- Long distance shared driving, operate a company vehicle in a safe manner including weekly safety checks, re-stocking and cleaning.
- Cooperate with the businesses technical team and share information across the organisation via weekly and monthly office / team briefings to report activity
- Use of internal database functions and operating procedures for clear internal communication
- Tie workflow to schedule and manage all on site installation, repair, maintenance and test tasks via our Datacentre
- Follow all company's filed procedures and protocols
- Operation, maintenance and safe use of tools and equipment
- Follow all business Health and Safety procedures

### **Product, Safety and Market Training**

Specialised product and application training will be delivered in-house at Detectronics' Colne premises.

The following training certification from a candidate would be preferable, but not compulsory;

- Confined Space – Medium risk
- NRSWA – Unit 2 signing, lighting and guarding preferable to supervisor level
- CSCS with IOSH Working Safely Certificate
- First Aid at Work
- Asbestos Awareness

Specialist 3<sup>rd</sup> party training will be provided for the right candidate, ensuring you are competent to complete all on-site tasks to a high and safe standard. These will be completed prior to you being able to attend any site work.

### **Benefits**

- Salary – from £18k depending on relevant experience and certification
- 28 days holiday including bank holidays.
- Accrual of one extra holiday day for every full year of service complete, capping at five days.
- Generous nightly working away allowance.
- Generous company contributory pension scheme.
- Annual bonus depending on company performance.

Please note that ALL new employees are subject to a DBS, driving licence and reference checks.

Please ensure you download the application form from the website and return it with your CV to [careers@detelectronic.org](mailto:careers@detelectronic.org)

***Closing date Friday 20<sup>th</sup> November 2020.  
Interviews to be carried out week commencing 23<sup>rd</sup> November 2020.  
We are looking to fill these positions immediately.***